



## Catalyst Rx Will Be Your New Pharmacy Benefit Manager Beginning January 1, 2008

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Catalyst Rx is a full-service pharmacy benefit manager that currently serves more than four million members in all 50 states. We are pleased to have been selected to replace PharmaCare as the administrator of the prescription benefit program for members enrolled in the UnitedHealthcare medical plans effective January 1, 2008.

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### ***What Does This Mean For You?***

In addition to our superior customer service, you will have access to a nationwide network of participating retail pharmacies. In fact, 99 percent of the retail pharmacies that are in PharmaCare's network are in our network. As part of your pharmacy benefits, you will also have access to our mail service program provided in partnership with Walgreens. Although your co-insurance/ copayment structure is remaining the same, due to a change in the Preferred Drug List from PharmaCare to Catalyst Rx, you may see a change in your copayment. The Catalyst Rx Preferred Drug List is our own and reflects decisions we make to maintain a consistent, therapeutically appropriate and cost-effective approach to the administration of drug benefit programs.

### ***Look For Your Welcome Kit***

You will be sent a welcome packet in late December which will include your new prescription identification (ID) card, a mail service brochure and registration form, and a 2008 pocket-size Preferred Drug List. When you receive your packet, **please remember that you must present your new ID card when you visit your pharmacy on or after January 1, 2008** as it contains information needed to process your prescription.

### ***Mail Service Program***

Look in your welcome kit for more information on the mail service program. In this packet, you will learn how to get started in the program as well as any steps you will need to take to refill any current mail service prescriptions on file with PharmaCare.

### ***Visit our Web Site***

Catalyst Rx also offers an array of Web-based features intended to put you in touch with valuable health and pharmacy benefit information. Through our Web site, **www.catalystrx.com**, you can review your plan's covered and excluded benefits, search for preferred brand and generic alternatives, view and print your prescription history and more!

You will be able to access the benefits of this Web site beginning October 20, 2007. To log on, simply enter the following username and password in the "Members Login" section on the right side of the screen, then click "Login." **Plan Username: SNL; Plan Password: SNL.**

Beginning January 1, 2008, you will be able to log on by entering your Catalyst Rx member ID number and date of birth. Your member ID number will be printed on the ID card included in your welcome kit.

### ***We're Here to Help***

Catalyst Rx Customer Service Representatives will be available 24 hours a day, seven days a week to answer any questions you may have starting October 20, 2007. Simply call **1-866-854-8851** and we will be glad to assist you. In addition, Catalyst Rx representatives will be in attendance at employee benefit fairs and retiree meetings.

**We are confident that you will be satisfied with Catalyst Rx and the services we provide.**

**Welcome, we look forward to serving you!**